



AN GARDA SÍOCHÁNA

DMR North Central Divisional Policing Plan 2023

“Keeping People Safe”
“Ag Coinneáil Daoine Sábháilte”



Divisional Officer's Foreword

I am pleased to introduce the An Garda Síochána Divisional Policing Plan 2023 for the Dublin Metropolitan (North Central) Division.

This policing plan reflects our commitment to vulnerable victims of crime, domestic and sexual violence. I wish to reassure them that we will deliver on our organisation's mission of keeping people safe.

Drugs, public order and quality of life issues continue to impact on people's lives in the North Inner City. We will continue to work with our communities to reduce the impact of these behaviours and offences in those communities.



The North East Inner City (NEIC) initiative will continue to be supported through the presence of visible Gardaí coupled with our work with the programme implementation board and the enhanced policing sub-group.

The North Inner City has been chosen as one of the three Divisions for the Community Safety Partnership (CSP) Pilot as recommended by the Commission on the Future of the Policing Report. I look forward to positive engagement and working in partnership with the CSP and its membership to deliver a safer community.

I wish to assure the community of the North Inner City that my team and I will endeavour to meet the policing needs of your community.

The Delivery of this policing plan will be realised through working in partnership with the Community, An Garda Síochána and our statutory agencies to create a safer environment for all.

An Garda Síochána is committed to our public service positive duty obligations under section 42 of the Irish Human Rights and Equality Act 2014, which we will address in 2023 through initiatives relating to our diversity and inclusion strategy, hate crime policy and developing our human rights capacity.

Patrick McMenamin

P.McMenamin Chief Superintendent



How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Superintendent Lennon	Store Street Garda Station	24 Hours	016668000
D/Superintendent Murphy	Store Street Garda Station	24 Hours	016668000
Superintendent Mulligan	Store Street Garda Station	24 Hours	016668000
Superintendent Brennan	Fitzgibbon Street Garda Station	8am – 9pm	016668400
	Mountjoy Garda Station	24 Hours	016668600
Superintendent O'Brien	Bridewell Garda Station	24 Hours	016668200
Diversity officers for the Division call: 016668000			
Crime Prevention officers for the Division call: 016668000			
Drug related intimidation inspectors for the Division call: 016668000			



1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets

1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns

1.2 Deliver a policing service that recognises the diversity of the people we serve

1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities

Divisional Outcomes

Garda Personnel will be trained in best practice. There will be community stakeholder engagement on a regular basis. Communities in the Division know and trust their local Gardaí. The Division will continue to address local issues regarding anti-social behaviour. The Public Attitudes Survey will reflect confidence and trust with their local Garda member.

Diverse communities will feel understood and have confidence that local Garda personnel are acting in their best interest. Garda personnel will have increased knowledge in challenges faced by diverse communities, listening to and working with diversity groups promoting safety and integration.

Families are protected from intimidation. Information on support is provided to drug abusers. Steps will be taken to disrupt drug trafficking networks preying on our community. Increase awareness and reporting of Drug Related Intimidation (DRI) and build confidence with relevant agencies.

1. Our Regular Work with the Community

Work	Method	Work	Method
Joint Policing Committee meetings		Engaging partner agencies to identify risks and vulnerable	
Community Safety Partnership meetings		Engaging with NEIC	
Planned contact with Diversity support groups		Youth events held or attended	
Diversity events held or attended		Schools Programmes	
Planned contact with community stakeholders		Engagement with or establishment of community watch groups and business watch groups	



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets

2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends

2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes

2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners

Divisional Outcomes

Appropriate responses will be put in place to protect our community and enhance our service to victims of crime, increasing awareness and improving confidence in reporting.

National units will continue expansion and developing their stakeholder network to support this division. Up to date crime prevention advice will be circulated throughout the Division. Encourage members to undertake Post Graduate Certificate in Fraud and E-Crime Investigation.

Organised crime groups (OCGs) will be identified and acted against in collaboration with National and International partners. Increased knowledge and awareness amongst all Garda members of relevant OCG targets.

2. Our Regular Work and Service Standards

Work	Method
Patrols carried out in the Division	
Crime prevention media circulated	
Key Indicator	
Monitoring of crime trends	
Awareness of Garda patrols	
Number of personnel trained	

Work	Method
Best practice training	
Covert patrol in the Division	
Key Indicator	
Feedback from the community ie NEIC, LCSP, JPC	
Operations carried out	



3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets

3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence

3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime

3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies

Divisional Outcomes

The Division will continue to engage with all victims. Additional support will be given to victims through the Divisional Victims Office. For victims of domestic abuse, there will be victim call backs, responses through Domestic Abuse Coordinators (DAC) and supporting Operation Faoiseamh and Caomhnaigh. Quality support and intervention will increase confidence in reporting.

Based on feedback on our service and identified best practice, we will continue to implement improvements to local victim support. The Division will engage in the national roll out of outcomes based measurement, developing a deeper understanding of barriers in investigation, supporting improvements to practice, policy and support for victims.

Maintain our high level visibility and seek to improve road safety through high visibility initiatives and targeted education and enforcement campaigns.

3. Our Regular Work and Service Standards

Work	Method
Contacts per victim	
Victim initial letters provided	
Key Indicator	
Victim assessments completed within 3 days	
Contacts per victim recorded and monitored	

Work	Method
Engagement with members of the community	
Multi Agency Road Safety Days of Action	
Key Indicator	
FCNs issued through Mobility App	
Domestic abuse call-backs within 7 days	



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets

4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána

4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities

4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors

Divisional Outcomes

Participating in a whole of government approach to security of the state.

Carry out table top exercises to increase local knowledge on potential implementation of an interagency plan in the event of a major emergency.

The division will continue to identify high risk individuals, sites or events and develop precautionary measures, to be actioned as necessary



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.

5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland

5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan

Divisional Outcomes

Readiness teams are working with the wider organisation to implement new projects supporting digitalisation of administrative processes, freeing up Garda personnel to return to frontline duties and improve oversight. Designated personnel will also support information sharing ethics and human rights considerations in operational duties.

More frontline Garda members available for operational duties. Improve and embed a Human Right Culture within the DMR North Central. Personnel will have the support for information led policing through increased use of digitalisation equipment.

The DMR North Central Division will become more environmentally aware, supported by use of electric patrol cars and increased use of bike patrols.



Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role

E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy

Divisional Outcomes

Garda personnel have the appropriate training, information and supports they require.

Personnel will be supported through encouragement of peer support, with regular welfare committee meetings taking place to identify and address concerns.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Continue to work with partners to enhance our multi-disciplinary approaches

E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders

Divisional Outcomes

Awareness of local issues identified and addressed through continued engagement with partners and stakeholders, keeping people safe.

Working with partners in the community to identify multi-disciplinary approaches. Continuing the pilot of local community safety forum, the expanded joint policy committee with representatives from various community groups.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.

E3.2 Understand and respond to the results of An Garda Síochána Culture Audit

Divisional Outcomes

An increased understanding of the needs and concerns of the community we serve.

Encourage full engagement from the outcome of the culture audit, briefings and eLearning. Understanding the needs and our Garda members and staff. Provide support and training for frontline supervisors.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.

E4.2 Roll out of An Garda Síochána Organisational Operating Model

Divisional Outcomes

Ethical understanding to be improved in the Division through consistently structured approach to decision making. Continue to train members as Human Rights Champions, supporting awareness of human rights law and mandatory considerations.

Successful roll out of the Operating Model in the DMR North Central. Reducing administration and returning Garda members to frontline duties, while improving specialised oversight of governance.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets

E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision

E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review

Divisional Outcomes

Information technology projects are being implemented in the Division enabling more efficient governance of resources, investigations, and supporting managers in evaluating and responding to public safety concerns.

A secure IT system with only the relevant personnel having access to same. Improving data which will assist with information led policing.



Finding Additional Support

Support Type	Name	Website	Email	Telephone
Community Bodies (NGO)	NEIC	www.neic.ie	neic@dublincity.ie	01 222 6604
	Local Community Safety Partnership	www.lcsp.ie	communitysafety@dublincity.ie	01 2226551
	ICON	www.iconnetwork.ie	info@iconnetwork.ie	(01) 836 6890
	Larkin Community College	www.larkincommunitycollege.ie	larkinupdates@lcc.cd.etb.ie	01 874 1913
	North Wall Community Development Project	www.nwcdp.ie		(01) 836 5399
	Alone	www.alone.ie	hello@alone.ie	0818222024
	Dublin City Community Co-Op	www.dublincitycommunitycoop.ie	info@dublincitycommunitycoop.ie	01 855 7015
	Irish Wheelchair Association	www.iwa.ie	info@iwa.ie	01 818 6400
	Macro Community Resource Centre	www.macrocommunity.ie	info@macrocommunity.ie	01 873 7000
	Dominick Street Recreational Facility	www.dublincity.ie/residential/sports		01 878 3295
	Law Engagement and Assisted Recovery	www.aldp.ie		0852540442
Victim Support	Beacon of Light Counselling Centre	www.beaconoflight.ie	beaconoflight@iolfre.ie	01 4578700
	Victim Support at Court	www.vsac.ie	manager@vsac.ie	01 8726785 / 087 2885521

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	Victim Support Ireland		victimsuppinfo@gmail.com	01 4599511
	Dublin Rape Crisis Centre	www.drcc.ie	rcc@indigo.ie	01 6614911 1800 778888
	Dublin Domestic Violence Services	www.d12dvs.ie	admin@d12dvs.ie	01 4002085 01 4002080
Drug and Addiction Support	Ana Liffey Drug Project	www.aldp.ie	info@aldp.ie	087 328 666
	SAOL Project	www.saolproject.ie	admin@saolproject.ie	01 855 3391
	Peter McVerry Trust	www.Pmvtrust.ie	info@pmvtrust.ie	01 823 0776
	Soilse Henrietta Place	www.soilse.ie	soilsehp@hse.ie	01 872 4922
	H.O.P.E	www.hopehandson.com	management@hopehandson.com	01 887 8404
Mental Health	MyMind	www.Mymind.org		(0818)500800
	Spectrum Mental Health - IFSC	www.Mentalhealth.ie/ifsc	hello@mentalhealth.ie	01 611 1719
	The Oasis Centre	www.oasiscentre.ie	info@oasiscentre.ie	01 836 4524
	Psychotherapy Dublin	www.psychotherapydublin.ie	info@psychotherapydublin.ie	01 6856375
	Bodymindself Centre			(0818) 200 250
	Samaritans	www.samaritans.org	jo@samaritans.ie	116 123
Diversity Support	Under the Rainbow	www.undertherainbow.ie	info@undertherainbow.ie	01 5472161
	Dublin Outhouse	www.outhouse.ie	info@outhouse.ie	01 873 4932
	Dublin Married Men's Group		mmg@gayswitchboard.ie	01 872 1055
	Dublin Gay Men's health Service	www.hse.ie/sexhealth.ie	hselive@hse.ie	1850 24 1850

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	Support TENI	www.teni.ie/supports	office@teni.ie	01 873 3575
Youth Support	East Wall Youth	www.eastwallyouth.ie	info@eastwallyouth.ie	01 886 0074
	Swan Youth Service	www.swanyouthservice.org	info@swanyouthservice.org	01-8560945
	Bradog Youth Service	www.bradog.com	admin@bradog.com	01 878 8375
	Belvedere Youth Club	www.belvedereyouthclub.ie	belvedere@eircom.net	01 8550282
	Youth Work Ireland	www.youthworkireland.ie		01 858450
	YPAR	www.ypar.ie	infoypar@gmail.com	00-353 1 819 4779
Financial Support	Bernardos	www.bernardos.ie	info@bernardos.ie	01 4530355
	Viva House Women's Refuge	www.sonashousing.ie	helpline@saoirsewomensrefuge.ie	01 4630000
	St Vincent De Paul	www.svp.ie	nfo.east@svp.ie	01 8550022








Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
<p>Community - Continue to strengthen connections with communities, working in partnership to keep people safe</p>	<ul style="list-style-type: none"> • Proportion of respondents who report satisfaction with local Garda Service. • Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community. • Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are. • Proportion of respondents who report An Garda Síochána listen to the concerns of local people. • Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. • Proportion of respondents who perceive An Garda Síochána as community focused.
<p>Tackling Crime & Preventative Policing - Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive crime as a serious or very serious problem locally. • Proportion of respondents that worry they or anyone that lives with them may become a victim of cyber crime. • Proportion of respondents with fears about the level of crime in general. • Proportion of respondents for whom fear of crime has no impact on quality of life. • Proportion of respondents who are aware of Garda patrols. • Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months. • Proportion of respondents who state An Garda Síochána is human-rights focused. • Proportion of respondents who perceive An Garda Síochána as effective in tackling crime. • Proportion of respondents who perceive Garda presence in their local area as about right. • Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them.
<p>Victims & the Vulnerable - Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána</p>	<ul style="list-style-type: none"> • Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case. • Proportion of victims that reported their most recent crime experienced. • Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported. • Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported.
<p>Sustainable Change & Innovation - Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive An Garda Síochána is modern and progressive.
<p>Enablers -</p> <ol style="list-style-type: none"> 1. People & Purpose 2. Partnerships 3. Engagement 4. Empowerment & Trust 5. Information-Led Policing 	<ul style="list-style-type: none"> • Proportion of respondents who state An Garda Síochána is well managed. • Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves. • Proportion of respondents who report having a medium to high trust in An Garda Síochána.



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains



